

**Contact R.J. Marshall
Customer Care Department**

phone: 888-514-8600

fax: 877-717-5577

customercare@rjmarshall.com

or contact your local distributor



THE R. J.
MARSHALL
COMPANY

26776 West 12 Mile Road
Southfield, Michigan 48034



- *Quick Ship* -

Same Day Shipping Program

Granite Effect Products



THE R. J.
MARSHALL
COMPANY

We have developed the

- QUICK SHIP -

program so that we are able to ship out small quantities of material to customers on the same day the order is placed.

R.J. Marshall's business philosophy is "Making Customers Successful" and we specialize in getting you the material you need, when you need it.

FAQ's

What products are in the program?

- All **standard** colors in these lines:

**Densified
Granite Effect**

(DGE, LXS, LXX, LXXSE)



(SFHD)

**STONE
FILL**

(SFL)

*Spray Granite
Advantage*

(SGA, SGL)

StoneRidge

(SGE)

- Quick Ship does **not** include special blend products, individual granule products, gallon quantities and sample requests.

What are order deadlines?

- Material will ship the same day if the order is received by **11:00 AM EST** and shipped the next business day if the order is received after 11:00 AM EST.

- WEST COAST CUSTOMERS

Material will ship the same day if the order is received by **2:00 PM EST** and shipped the next business day if the order is received after 2:00 PM EST.

How much can I order?

- A Max. of 300 pounds of material can be ordered. One color or a combination of colors.

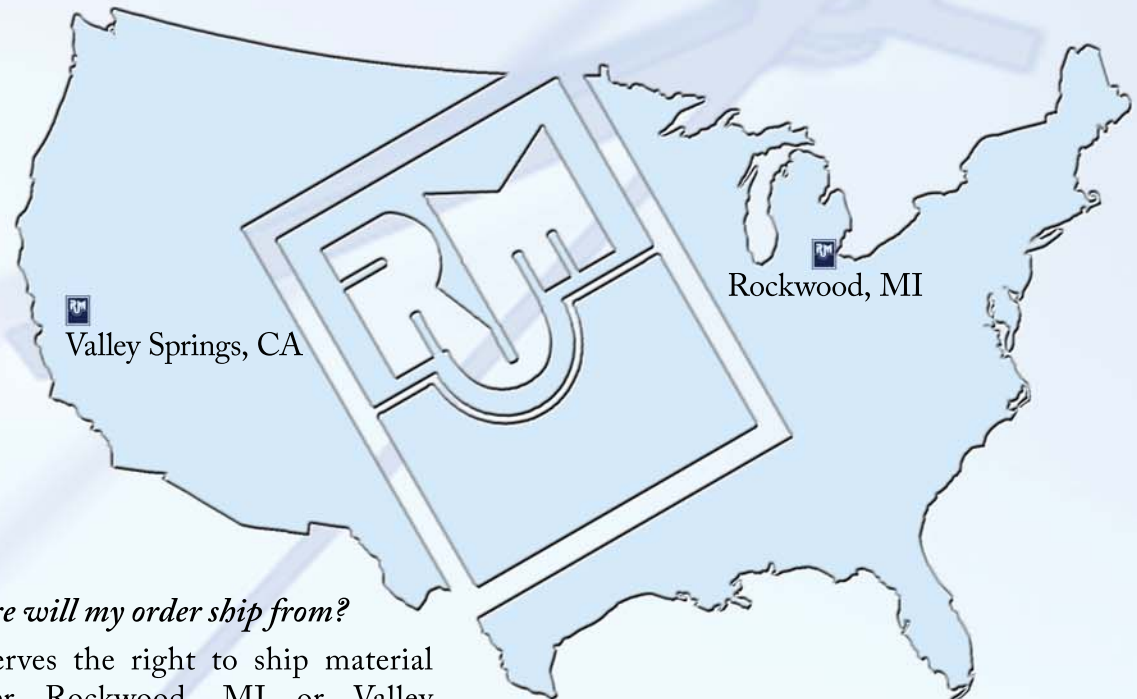
What shipping services are used?

- UPS Ground
- FedEx Ground

What if it's not shipped same day?

- If the material is not shipped when Customer Care says it will ship, the freight is free.

All of the criteria must be met



Where will my order ship from?

- RJM reserves the right to ship material from either Rockwood, MI or Valley Springs, CA locations.

Quick Ship Program